

BANKSTOWN MOBILE MINDERS

GENERAL CONDITIONS OF USE

Please read the following conditions before applying for the Mobile Minders Service

1. This service is available to non-profit organisations, located in the Bankstown LGA, who have limited access to child care.
2. All service users must pay an annual registration fee of \$33.00 (including 10% GST) for Community groups and \$44.00 (including 10% GST) for Government groups.
3. Priority will be given to the following groups-
 - ◆ Isolated Culturally & Linguistically Diverse Groups (CALD) with limited access to childcare
 - ◆ Aboriginal & Torres Strait Islander people with limited access to childcare
 - ◆ Community groups that facilitate community development activities e.g. education, employment, health programs
 - ◆ Support and self - help groups
 - ◆ Government groups providing a community education service in a community setting
4. A service fee of \$50.00 per session for all groups currently applies (maximum 2.5 hours). If additional child care workers are required due to the number of children participating, an additional fee will be incurred.
5. If no children arrive within the first 30 minutes of the booking time the child care worker will leave the venue and return to the office. A full service fee will be incurred.
6. One staff member will be sent to each session. If further assistance is required due to the number of children participating, you can apply for an additional worker (if available), or your organisation can provide a helper. If adequate arrangements are not negotiated between the service user and the Mobile Minders Co-ordinator, the service may be withdrawn.

Although we are not a licensed service, we follow the staff to child ratios set by DOCS.

1 carer to 5 children under the age of 2 years

1 carer to 8 children between 2 to 3 years

1 carer to 10 children between 3 to 6 years

7. Suitable premises for child care must be provided. A venue check will be undertaken prior to confirmation of child care being given. The building where the children are to be cared for must be covered by a Public Liability Insurance Policy with the policy number included on your booking form. A

copy of your certificate of currency also needs to be attached with your booking form if not previously provided.

8. We aim to provide a supervised quality child minding service, but accept no responsibility for accidents and misadventures while the children are being minded. Parents will however be notified immediately should an accident occur.
9. If you wish to cancel a booking, the Mobile Minders Co-ordinator should be contacted 24 hours in advance. If a cancellation is not made and the carer arrives at the venue, the usual service fee will be charged.
10. The carer will stay at the venue until the specified time has been reached, if the session exceeds the agreed time, other child care arrangements must be made by your service.
11. Bookings are for one term only and booking forms need to be returned by the date specified.
12. The Child Care Staff of Bankstown Mobile Minders should: -
 - ◆ Arrive before the commencement of the group to prepare for the session
 - ◆ Stay at the venue for the duration of the specified time of the group
13. Parents / Guardians of the children requiring care must be on the premises at all times. If parents / guardians wish to leave at any stage they must take their child with them. Mobile Minders operates on the basis that the child care sessions are held in the '*immediate vicinity*' of the parents, usually in an adjacent room.
14. A minimum of 2 children is necessary for Mobile Minders staff to attend a session.
15. Due to child protection, hygiene and staffing issues, toileting including nappy changing must be undertaken by the parent/guardian.
16. The child care worker is not to administer any form of medication; this is the responsibility of the parent / guardian.
17. The Mobile minders have adopted the Department of Health's recommendations regarding the exclusion of children from the service because of illness. If a child is sick parents / guardians will be asked to take the child out of care.

The decision to exclude or re-admit a child who has been sick will be at the discretion of the Mobile Minders Co-ordinator or Mobile Minders staff member at the session. This decision will be discussed with the group co-ordinator and the parent.

These decisions will be made in the best interest of the children in the mobile child care service, taking into consideration:

- ◆ Any conditions known to be prevalent in the community at any time eg. a high incidence of severe flu, outbreaks of measles etc
- ◆ The severity and contagious nature of any symptoms observed in the child
- ◆ In the case of contagious conditions such as chicken pox, measles etc a doctors certificate stating the child is no longer contagious may be required before a child is readmitted into the child care sessions

If you should require any further information or have any queries please contact the Mobile Minders Co-ordinator on 9707 3748.